**Updated – 30 March, 2015.**

**Only a few days ago I booked some return flights from MELB to SYD for the one day (on JETSTAR) for myself only and I was charged $17-00 for having the audacity of using a credit card to pay for the return fares.**

**Now they are charging per flight - This is just extreme rorting & profiteering; this needs to be looked into and immediately stopped.**

**Thanks**

**Vito.**

FRI MARCH 6, 2015.

Dear RBA Board,

The very recent Murray reform has recommended that the current exorbitant profiteering c/card fees being charged now, be changed to 12 cents or 0.5% of transaction value (or which ever is less).

Only last week when booking some one-way airline fares I was slugged $15-40 (for 2 adults ie. $7-70 each) via VIRGIN AUSTRALIA and $17-00 (again for 2 adults ie. $8-50 each) via JETSTAR - OUTRAGEOUS !!!

We were told many many years ago to go cash-less and then we did and now with the onset of the internet, the poor consumer is being shafted BIG-TIME by these ridiculous credit card charges.....which is nothing but the extreme of PROFITEERING !

Have you ever wondered how low the cost must be to use the telephone wires to transmit these credit card transactions, considering pretty much ALL AUSTRALIAN COMPANIES transfer their call centre calls to the Phillipines and India, whilst we are on hold for hours (back at 'home' in AUSTRALIA?

Therefore, implement and enact the MURRAY REFORM URGENTLY - this is nothing but highway robbery and its not like the banks need help; the BIG 4 are pulling TOTAL NETT PROFITS of close to $100 MILLION A DAY.....EVERY DAY OF THE WEEK !

REGARDS

Vito Guzzardi

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